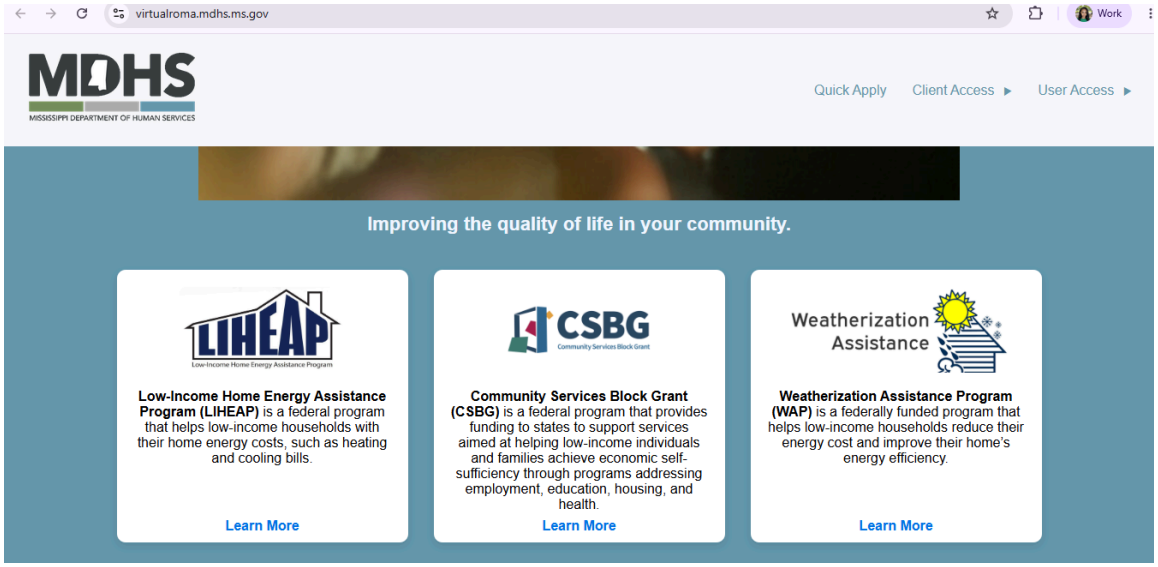
LIHEAP Online Application Guide

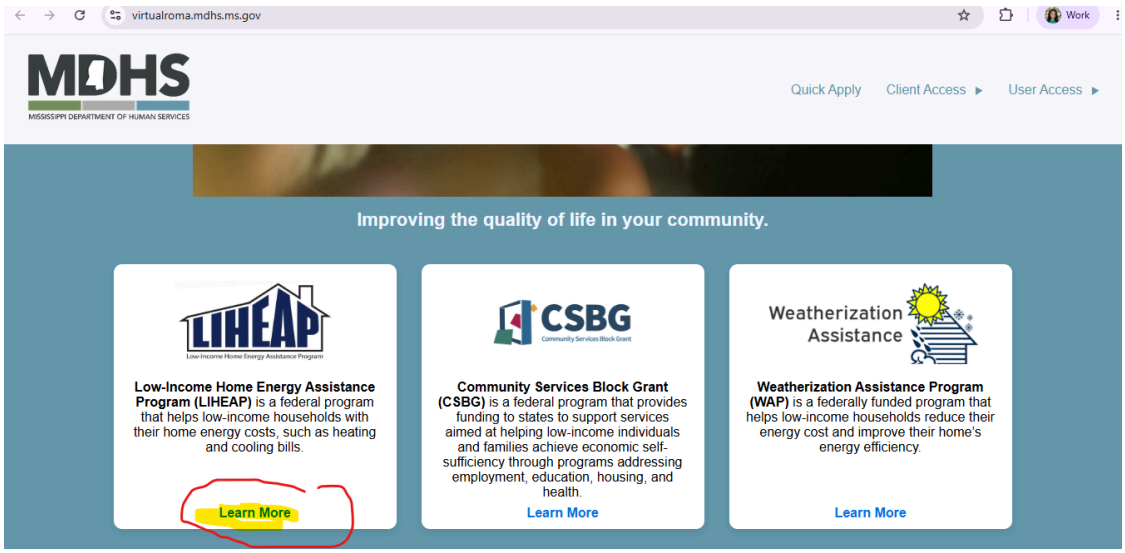
STEP 1: Go to the Website

Open your phone or computer internet and type in this website
👉https://virtualroma.mdhs.ms.gov/



STEP 2: Click "Learn More"

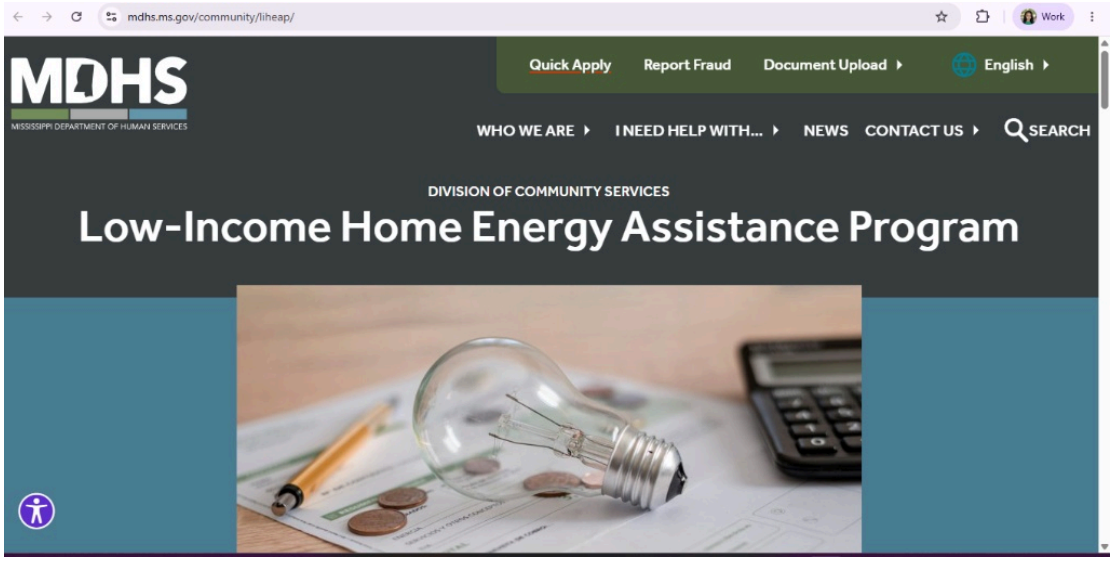
Look at the first white box on the left that says **LIHEAP**. **Learn More** is at the bottom.



STEP 3: 🛑 YOU MUST SCROLL DOWN!

When the new page opens, it will take you to the page below. You must scroll down!

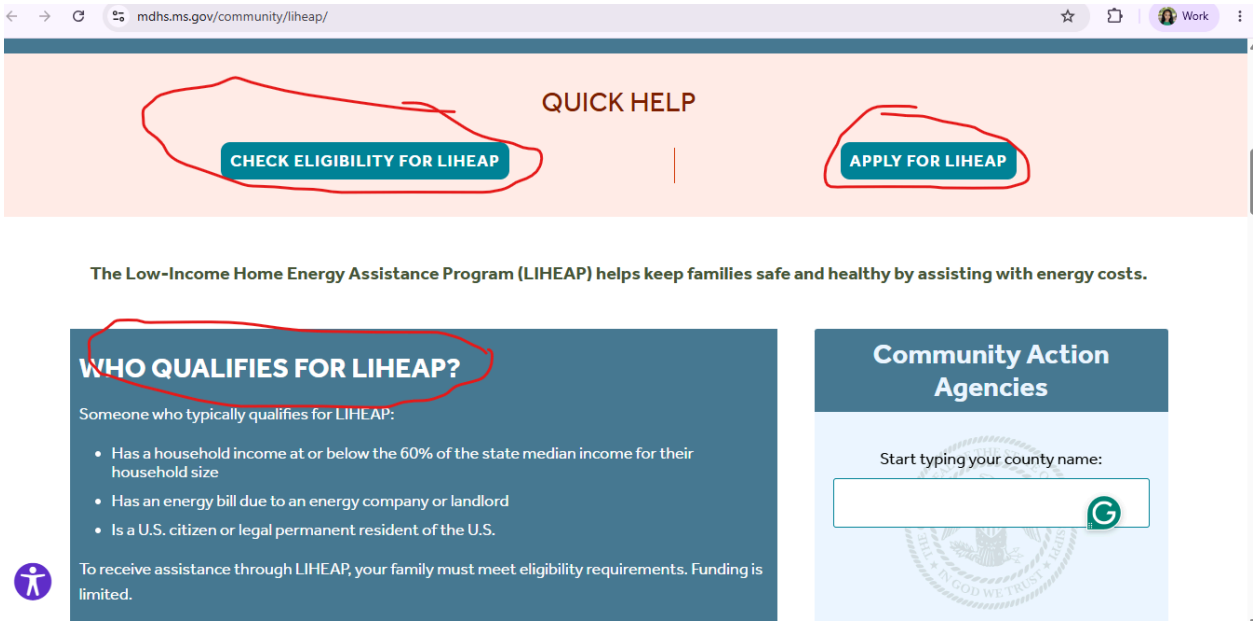
scroll down past the picture of the lightbulb.



STEP 4: Click "APPLY FOR LIHEAP"

Under the title **QUICK HELP**, you will see two big buttons.

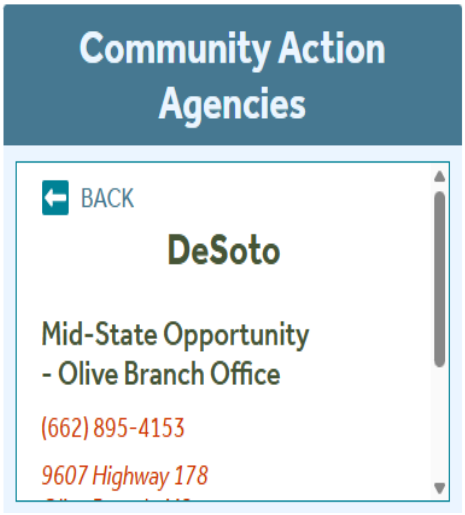
Click **APPLY FOR LIHEAP** (or **CHECK ELIGIBILITY FOR LIHEAP**).



STEP 5: Find Your Local Office

On the right side of the page, look for the box that says **Community Action Agencies**.

1. Type **DeSoto** in the white box.
2. It will show you your local office:
    - **Agency:** Mid-State Opportunity - Olive Branch Office
    - **Phone: (662) 895-4153**
    - **Address:** 9607 Highway 178

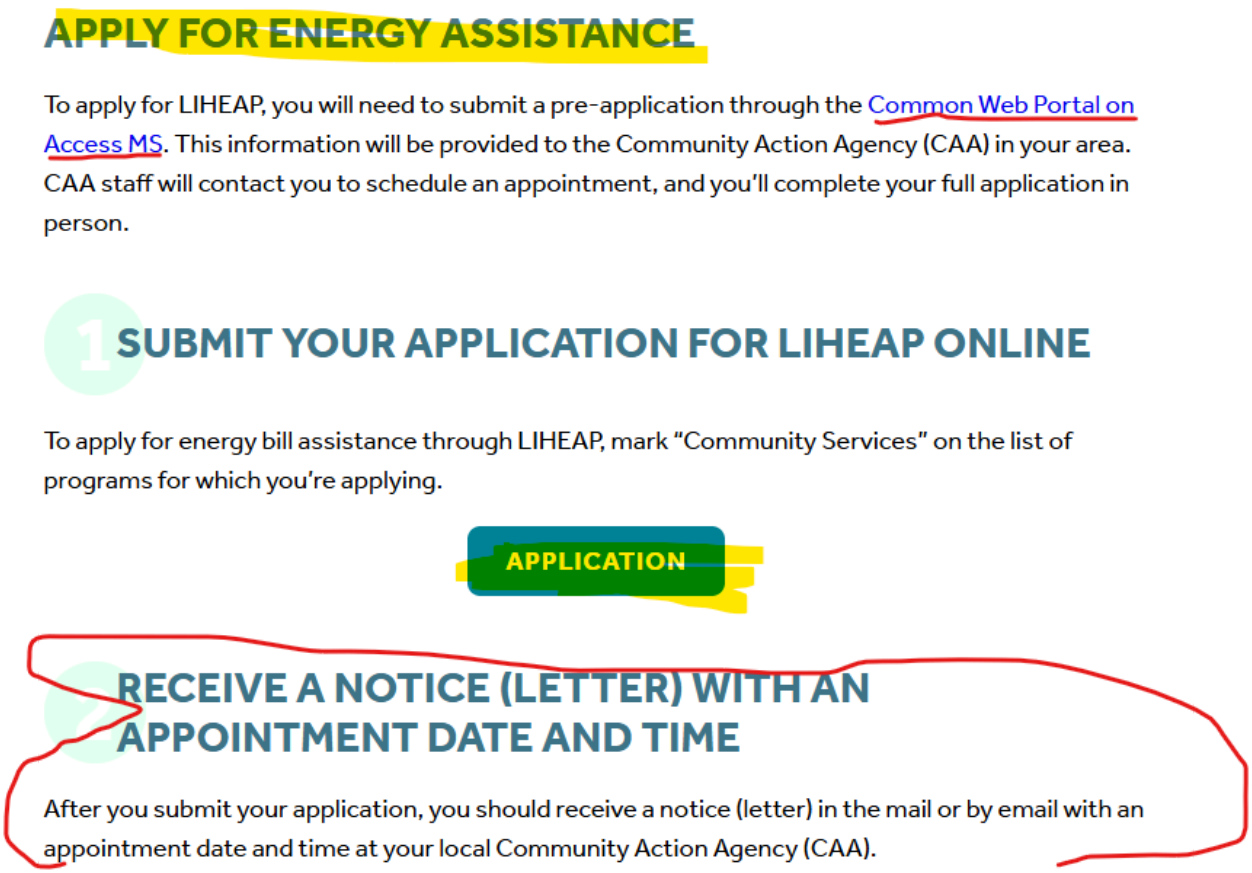


Please go to next page for final step. >>>>>>>>>>>>

STEP 6: Submit Your Application & Call

Under **APPLY FOR ENERGY ASSISTANCE**, click the link that says **Common Web Portal on Access MS** to fill out your dad's application.

Once you submit it online, call **(662) 895-4153** with your reference number to check on his application status!



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